



## New Customers

Welcome to Okaloosa County Water and Sewer System (OCWS). We appreciate your business and pledge to do our best to deliver exceptional customer service and satisfaction.

Please contact [Customer Service](#) at 850-651-7171 if you are unsure if the location you are moving to is in our service area.

### Establishing New Service:

You can establish new service with OCWS by visiting one of our [offices](#) or via mail, [email](#), or fax (850) 651-7747. You will need the following:

1. Completed [New Service Form](#). Please remember to sign, date and initial where required on this form.
2. A copy of your lease.
3. A valid U.S. Driver's License.
4. The deposit fee. Deposit fees are normally \$80 (\$50 Deposit and \$30 Service Fee), but this fee may be different for each customer depending on meter size or other circumstances.

### Mailing Address:

OCWS

Attn: Deposit Office

1804 Lewis Turner Blvd. Ste 300

Fort Walton Beach, FL 32547

**Any questions please contact [Customer Service](#) at 850-651-7171.**