



Okaloosa County News Release

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Update #15: April Rain Event

FEMA DRC Hours for Holiday Weekend Remain the Same

All Disaster Recovery Centers (DRC) active for FEMA DR-4177 FL will operate under normal operating hours for the upcoming holiday weekend. Those hours are as follows:

Monday through Saturday – 8:00 AM through 7:00 PM

Sunday – 11:00 AM through 7:00 PM

FEMA recommends claims be submitted online or by phone prior to going to the DRC. The DRC is designed to assist with problems with claims and/or provide assistance to anyone who was unsuccessful in submitting a claim online or by phone. The DRC is located at 205 Stillwell Boulevard in Crestview, in the Senior Centerview Parks and Recreation building.

Individuals in Escambia, Okaloosa, Santa Rosa, and Walton Counties can register with FEMA the following ways:

- Apply online at www.DisasterAssistance.gov.
- Apply via smartphone at m.fema.gov.
- Constituents may call the registration phone number at 1-800-621-3362; those who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

If you have any questions, please feel free to contact FEMA's Congressional Affairs Division at (202) 646-4500. For your reference, an updated declaration fact sheet is provided below and attached.

The Major Disaster Declaration for the State of Florida (FEMA-4177-DR) was amended to include Okaloosa and Walton Counties for **Individual Assistance and Public Assistance**, following the flooding on April 30, 2014.

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