

ADDENDUM NO. 2

to the

PROJECT DOCUMENTS AND SPECIFICATIONS

for

SECURITY AND ACCESS CONTROL SYSTEMS INSPECTION AND MAINTENANCE at
DESTIN – FORT WALTON BEACH AIRPORT

Addendum Date: April 23, 2015

Note: The bidder shall acknowledge receipt of this addendum on Form G, Addendum Acknowledgement in the space provided.

ADDENDUM NO. 2
Security and Access Control Systems Inspection and Maintenance
Destin – Fort Walton Beach Airport

- Date of Issue:** April 23, 2015
- Bid Submittal Deadline:** April 29, 2015 @ 4:00 p.m. (Central)
- Notice to all Plan Holders:** Please insert this addendum (3 pages including cover) into your copy of the Project Contract Documents.

The following changes to the Project Documents and Specifications are issued by the Owner and shall have the same force and effect as though part of the original issue:

A. Changes to the Project Documents:

1. Page Specifications-2 **REVISE** Basic Services Section, Paragraph E as follows:

“Respondent will provide unlimited on-demand service for remote *and on-site* troubleshooting and configuration assistance. ~~Remote support is included in the agreement, but is only available during normal business hours.~~ *On-demand services Monday through Friday from 8 AM to 5 PM shall be billed at the Normal Time Rate.* After-hours support, *including support outside of the Normal Rate hours, weekends, and holidays*, will be available at the Premium Time rate. This support will be available for issues relating to ANY part of the Destin-Fort Walton Beach Airport (formerly Northwest Florida Regional Airport) Security Center deployment. Support for issues relating to the Pivot3 hardware must include access to a server or workstation running the VMware management application. Support may also be used for some pro-active response to system issues. *The on-site response time for low priority support is no more than 72 hours, standard priority is no more than 24 hours, and emergency service is no more than 3 hours.*”

2. Page Specifications-3 **REVISE** Additional Scope Considerations Section, Paragraph E as follows:

“Respondent shall be responsible for the maintenance and repair of the specific CCTV and access control network system components. The provisions of this agreement relate to all hardware “downstream” of the network switches. Respondent will provide technical assistance with troubleshooting issues that may be related to the County network associated with the above systems. *If hardware replacement is required, the contractor shall coordinate a mutually acceptable price proposal with the Owner to be approved as needed as part of this contract.*”

3. Page Specifications-3 **ADD** Additional Scope Considerations Section, Paragraph F as follows:

“If new equipment is requested by the Owner to maintain or improve any of the security or access control systems, the Contractor shall prepare a written proposal to include all materials, software, and

incidentals required to provide the improvements. The proposal shall also include labor at the hourly rates approved in the contract. This written proposal shall be approved by the Owner before any work can begin.”

4. Attachment A

ADD Attachment A (Bid Schedule) attached as **Attachment A** hereto.

END OF ADDENDUM NO. 2